Power Platform Governance & Adoption

Implement a grow-as-you-go governance model for your organization

January 2025

POWER PLATFORM COMMUNITY SWEDEN

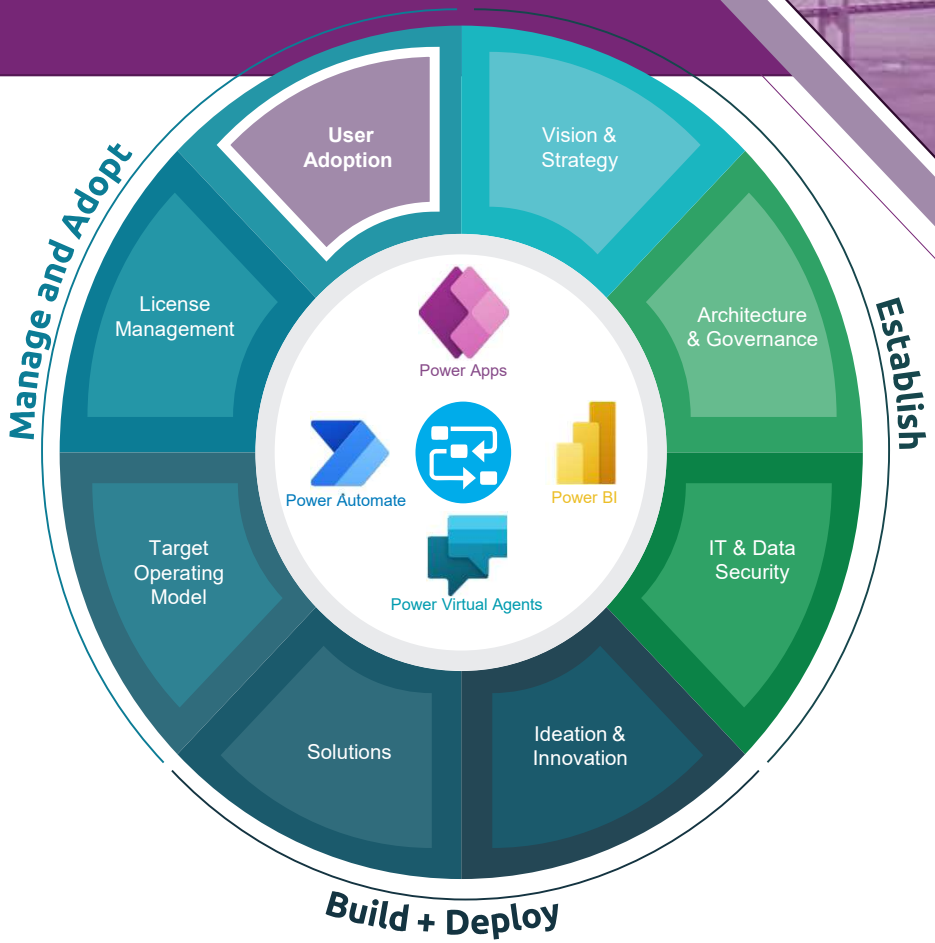
Negar Shahbaz

linkedin.com/in/negar-shahbaz/
@NegarShahbaz
@negarfield2.bsky.social

- Microsoft Cloud Solution Architect (Power Platform, Azure IPaaS, Azure AI, Microsoft 365, MS Fabric)
- Started career as a .NET web developer in 2002
- Been Working with Power Platform since 2020
- Community Speaker (i.e. EPPC22 & EPPC24)
- Co-Organizer at "Azure Skåne" and "Power Platform Community Sweden South"

AGENDA

- Adoption Maturity Model
- Governance & Adoption Toolset
- Digital Guardrails – CoE Starter Kit
- KPI Benchmark on SMART Goals

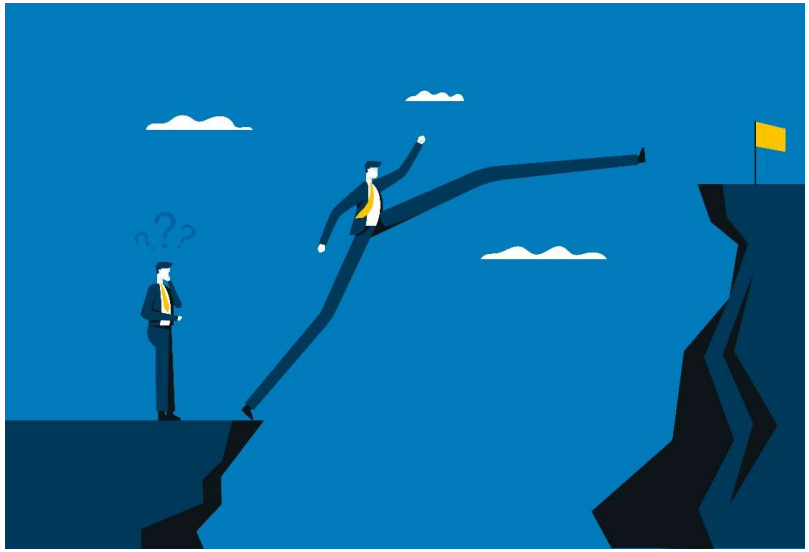


Power Platform Adoption

POWER PLATFORM COMMUNITY SWEDEN

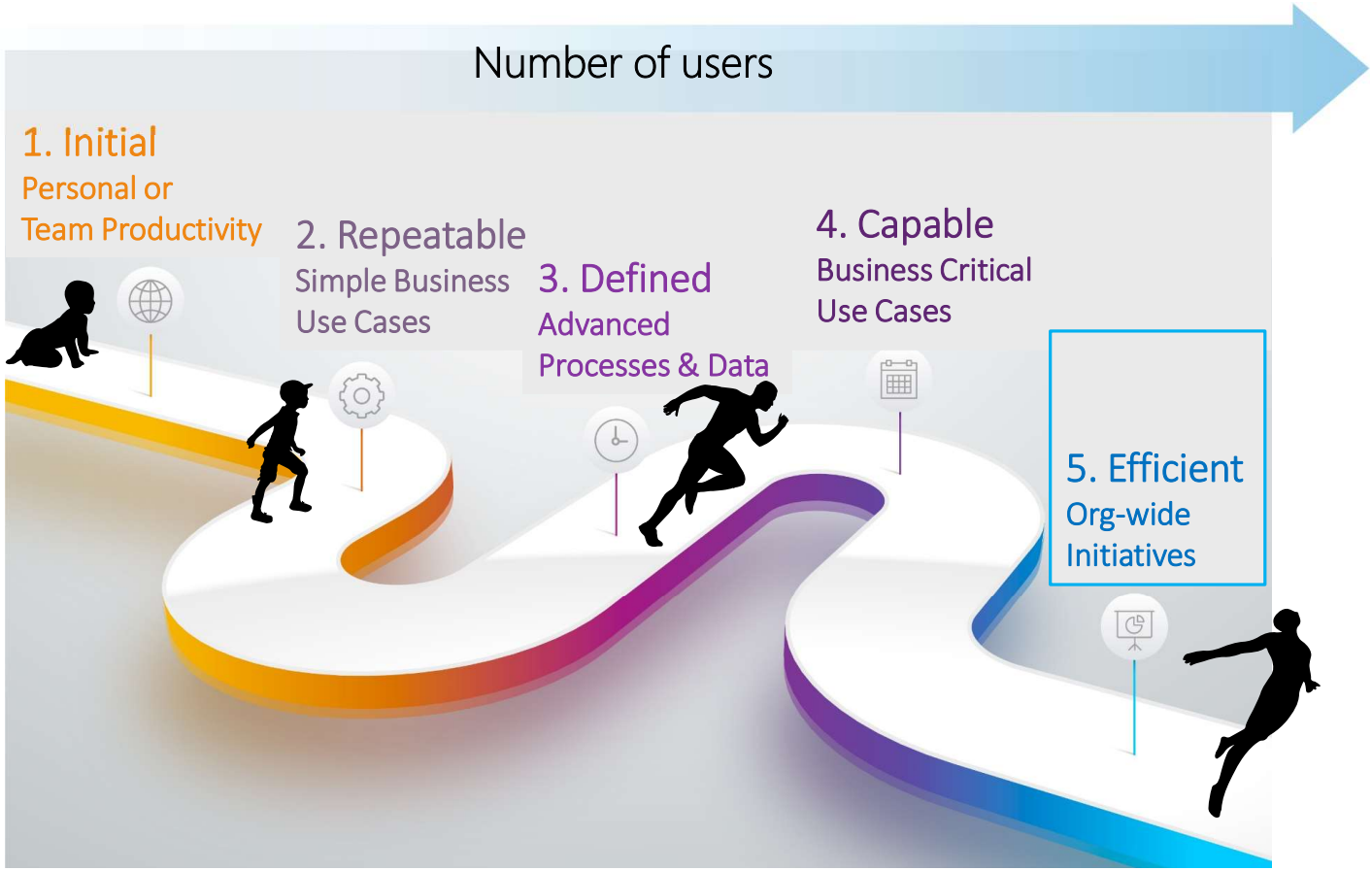
Business Challenges

- Uncertainty: how to start your transformation
- Fear of “lack of control”
- An ideation funnel demands resources / Fear of Change
- Understand use cases for Power Platform / Fear of Change



POWER PLATFORM COMMUNITY SWEDEN

Adoption Maturity Model (Based on CMM)



Power CAT

POWER PLATFORM COMMUNITY SWEDEN

Assess your organization's Maturity Level

The Power Platform Adoption Maturity Model identifies consistent themes, patterns, practices, and behaviors applied by the most successful organizations as they implement digital transformations with Power Platform. This model can help you understand your capabilities along multiple dimensions and identify areas of focus to help advance further.

Power CAT

Initial

- Pockets of success and **experimentation** with Power Platform.
- **No strategy** or governance approach.
- Apps are **team-based** and supported by the makers.
- Organisation sees the **potential** of a strategic investment, but there is no clear path forward.

Repeatable

- Initial Power Platform controls implemented by a **central team**.
- Start to identify applications that are broadly used in the organization.
- These organizations sometimes believe that the use of the Power Platform is running "**out of control**."

Defined

- Standardizing **repeatable practice**.
- Achieving **measurable success** to digitally transform their organization.
- Defined Power **Platform Center of Excellence** team.
- Transformation may still reflect organic growth.

Capable

- Standard processes for managing and monitoring Power Platform.
- Power Platform capabilities are being used to **transform the business** broadly and used for enterprise-critical apps and integrations.
- Platform **Champions** have established channels.

Efficient

- Organization has proven the capabilities of Power Platform to transform mission critical capabilities.
- Established **community of experts**.
- **Fusion teams** enable legacy capabilities and modern cloud architecture to be used easily.

POWER PLATFORM COMMUNITY SWEDEN

Assessment Matrix

Level 500	***Efficient***	*Power Platform is key part of the digital transformation strategy. *Vision & strategy understood by all org-wide initiatives. *Deliver large-scale apps	* Big Picture * Measure & Visualize Business Value * Dashboards & reporting enablig decision making * Executive visibility of B-value & impact	* Large internal community with Proven Value * Career path for makers * Community of Mentors * Common development strategy & goals for citicen and pro developers	Enterpsie Architecture decisions shared in the community: including practices to be followed inside the organization	* Automation fo support activities via bots and flows * Expected responsiblities & ownership is fully understood per role	* Each fusion team owns their own ALM processes * Environmnet lifecycle management is automated	* Teams accomodated cross-functional skills * Common Dev strategy * Common goals for citizens & pro developers per project
Level 400	***Capable***	*Estanblished CoE Team *Increased efficiency *Supports rapidly changing business needs *Business plans shared across departments	* Using quantitative & qualititive measures to control/predict & enhance business efficiency *CoE Starter Kit *Innovation backlog for measuring adopted business value	*Regular events for Champions like Hackathos * Assessmnets and maker certificates * sharing & celebrating success stories * Show & Tell sessions * Adoption Campaign	* Reactive governance * Identify business critical apps base don reports * Maintain tenant hygene by operation team * Maker responsibilities are defined, understof and communicated	* Dedicated support team * Continuous improvement plans aligned with business strategy * Cleartoles & responsiblities	* Env lifecycle management * Defined ALM processes centrally * Admin governance tasks are automated	* Cross-functional teams * Collaboration for Infra change and enablement * Use of CDS to help data reuse
Level 300	***Defined***	* Dedicated PP Product team * Innovation *Defined role of PP in IT Portfolio	*Busienss points identified/measure before & after project * Prioritisation of ideas base don business value * KPIs reported and reviewed againast goals	* Insight into business pain points * Maker trainings * Srategies for makers * Internal Champions * Community * CoE Starter kit Nurture module	* Env Strategy * DLP strategy * Request management * Monitoring of app usage License & capacity monitoring * Custom environmnets for ALM	* Helpdesk * Defined Service Levels: what support level for different types of solutions	* Automated Env creation & DLP creation * Apps are still deployed manually * Complinace rules define by the Admin are followed	* Teams operate idependently * Custom UX controls * manage source control: Git & ALM * some standard libraries, custom connectors, Component libraries
Level 200	***Repeatable***	* Common vision between IT & business * Demand management process	* Not much B-value assessment * Not much review & measurement of business cases	* On-boarding strategy for new makers * Some hackathon * makers evangelize the capabilites in their own department	* Power Platform Service Admin Role * DLP controls inside default environment * Tenant-isolation	* Community Support * Some governance to manage solution Lifecycle Management	* Standardized processes which are implemented manually	* Inter-team reviews of work * Pro Devs pilot high-value use cases
Level 100	***Initial***	* Innovation driven by some business areas * Low-complex. Scenarios * Limited reuse *Undefined Strategy/targets	* Undefined targets * Not much B-value assessment	*Some staff attended App in a Day *Team-based initiatives for nurturing makers	* Environments can be created *No DLP policies in place	* Each maker supports their own app * Limited rules on process support	* Manual Processes	* Not much Pro Dev usage on Power Platform
		Vision & Strategy	**Business Value**	**Nurture**	**Admin & Governance**	**Support**	**Automation**	**Fusion Teams**

Power CAT

ATFORM COMMUNITY SWEDEN

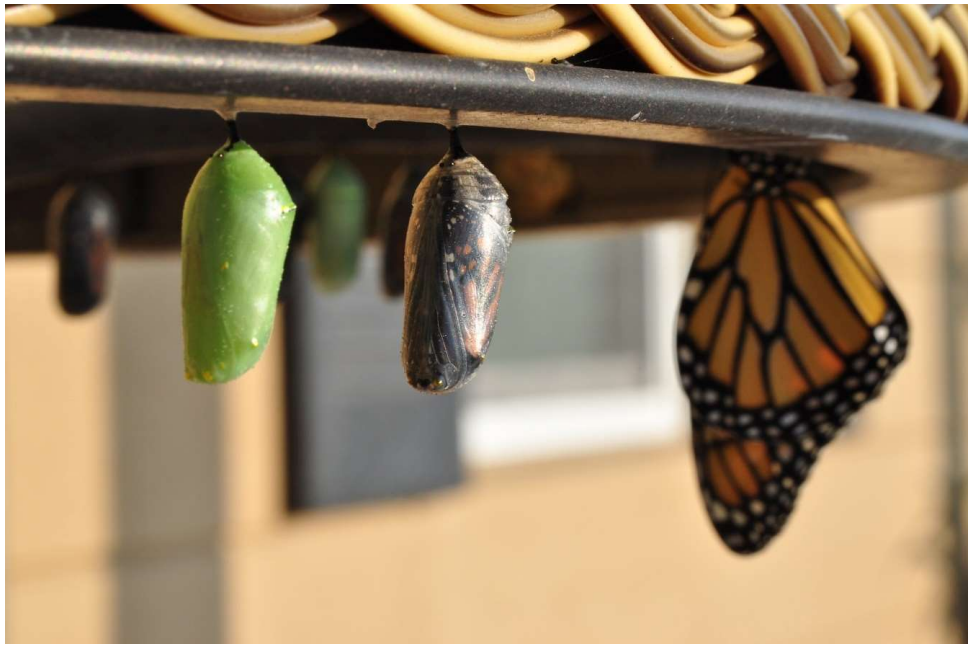
Assessment Matrix – Where is my orgnaization standing?

Level 500	***Efficient***	*Power Platform is key part of the digital transformation strategy. *Vision & strategy understood by all org-wide initiatives. *Deliver large-scale apps	* Big Picture * Measure & Visualize Business Value * Dashboards & reporting enablig decision making * Executive visibility of B-value & impact	* Large internal community with Proven Value * Career path for makers * Community of Mentors * Common development strategy & goals for citicen and pro developers	Enterpsie Architecture decisions shared in the community: including practices to be followed inside the organization	* Automation fo support activities via bots and flows * Expected responsiblities & ownership is fully understood per role	* Each fusion team owns their own ALM processes * Environmnet lifecycle management is automated	* Teams accomodated cross-functional skills * Common Dev strategy * Common goals for citizens & pro developers per project
Level 400	***Capable***	*Estanblished CoE Team *Increased efficiency *Supports rapidly changing business needs *Business plans shared across departments	* Using quantitative & qualititive measures to control/predict & enhance business efficiency *CoE Starter Kit *Innovation backlog for measuring adopted business value	*Regular events for Champions like Hackathos * Assessmnets and maker certificates * sharing & celebrating success stories * Show & Tell sessions * Adoption Campaign	* Reactive governance * Identify business critical apps base don reports * Maintain tenant hygene by operation team * Maker responsibilities are defined, understof and communicated	* Dedicated support team * Continuous improvement plans aligned with business strategy * Cleartoles & responsiblities	* Env lifecycle management * Defined ALM processes centrally * Admin governance tasks are automated	* Cross-functional teams * Collaboration for Infra change and enablement * Use of CDS to help data reuse
Level 300	***Defined***	* Dedicated PP Product team * Innovation *Defined role of PP in IT Portfolio ✓	*Busienss points identified/measure before & after project * Prioritisation of ideas base don business value * KPIs reported and reviewed againast goals	* Insight into business pain points * Maker trainings * Srategies for makers * Internal Champions * Community * CoE Starter kit Nurture module	* Env Strategy * DLP strategy * Request management * Monitoring of app usage License & capacity monitoring * Custom environmnets for ALM	* Helpdesk * Defined Service Levels: what support level for different types of solutions	* Automated Env creation & DLP creation * Apps are still deployed manually * Complinace rules define by the Admin are followed	* Teams operate idependently * Custom UX controls * manage source control: Git & ALM * some standard libraries, custom connectors, Component libraries
Level 200	***Repeatable***	* Common vision between IT & business * Demand management process	* Not much B-value assessment * Not much review & measurement of business cases	* On-boarding strategy for new makers * Some hackathon * makers evangelize the capabilites in their own department	* Power Platform Service Admin Role * DLP controls inside default environment * Tenant-isolation ✓	* Community Support * Some governance to manage solution Lifecycle Management	* Standardized processes which are implemented manually	* Inter-team reviews of work * Pro Devs pilot high-value use cases
Level 100	***Initial***	* Innovation driven by some business areas * Low-complex. Scenarios * Limited reuse *Undefined Strategy/targets	* Undefined targets * Not much B-value assessment	*Some staff attended App in a Day *Team-based initiatives for nurturing makers ✓	* Environments can be created *No DLP policies in place	* Each maker supports their own app * Limited rules on process support ✓	* Manual Processes	* Not much Pro Dev usage on Power Platform
		Vision & Strategy	**Business Value**	**Nurture**	**Admin & Governance**	**Support**	**Automation**	**Fusion Teams**

Power CAT

POWER PLATFORM COMMUNITY SWEDEN

Unlock Potential During the Adoption Journey



POWER PLATFORM COMMUNITY SWEDEN

Action Matrix

Level 5	***Efficient***	* Optimize Governance Rules * Go all the way with managed environments * Automate the expiry of unused assets
Level 4	***Capable***	* Review & optimize your data policies * Automate ALM * Personalize CoE solutions * Enhance analytics with Export to Data Lake
Level 3	***Defined***	* Establish a CoE Team *Install MS CoE StarterKit * Make some noise & recruit new makers: set up hackathos/Webinars/ App in a day sessions * Start an App Catalogue * Extend env strategy: Enable Managed Environments
Level 2	***Repeatable***	* Start the communities: Makers channel, Yammer & Teams * Prepare maker onboarding material/guidelines * Evaluate license needs/ get a grip on license allocation * Monitor the adoption: increase in number of apps/flows *Roll-out & enforce guidelines
Level 1	***Initial***	* Monitor with analytics * Set an **Environment Strategy** * Govern reactively base don patterns * Set up innitial data policies - adapted to business needs * Secure with tenant-isolation

Type of topics	Purpose	Examples
Community Engagement	Keeping employees updated and engaged in the program	• Announcements: What's new, new champions • Monthly poll/questions
Continuous Training Programs	Providing training opportunities for employees to increase their knowledge on the platform	• Ask an expert • Show and tell • Demo day • Tips and tricks • Lunch and learn • Creating video content • Brainstorming/innovation sessions
Success Stories	Continuously sharing successes with the business to showcase the wins being accomplished. This increases visibility and awareness to the program.	• Intranet article • Newsletter • Video interview with a maker
Technical Sustainment	Keeping updated with the latest changes and ensuring the environment is current	• Cleanup environments of unused apps • Deploy Center of Excellence updates • Review COE direction and new apps and templates • Update data gateways • Review environment strategy, development standards, DLP

Power Platform Governance & Adoption Toolset

CoE Starter Kit & Digital Guardrails

Admin Team & Fusion Teams

App Catalogue

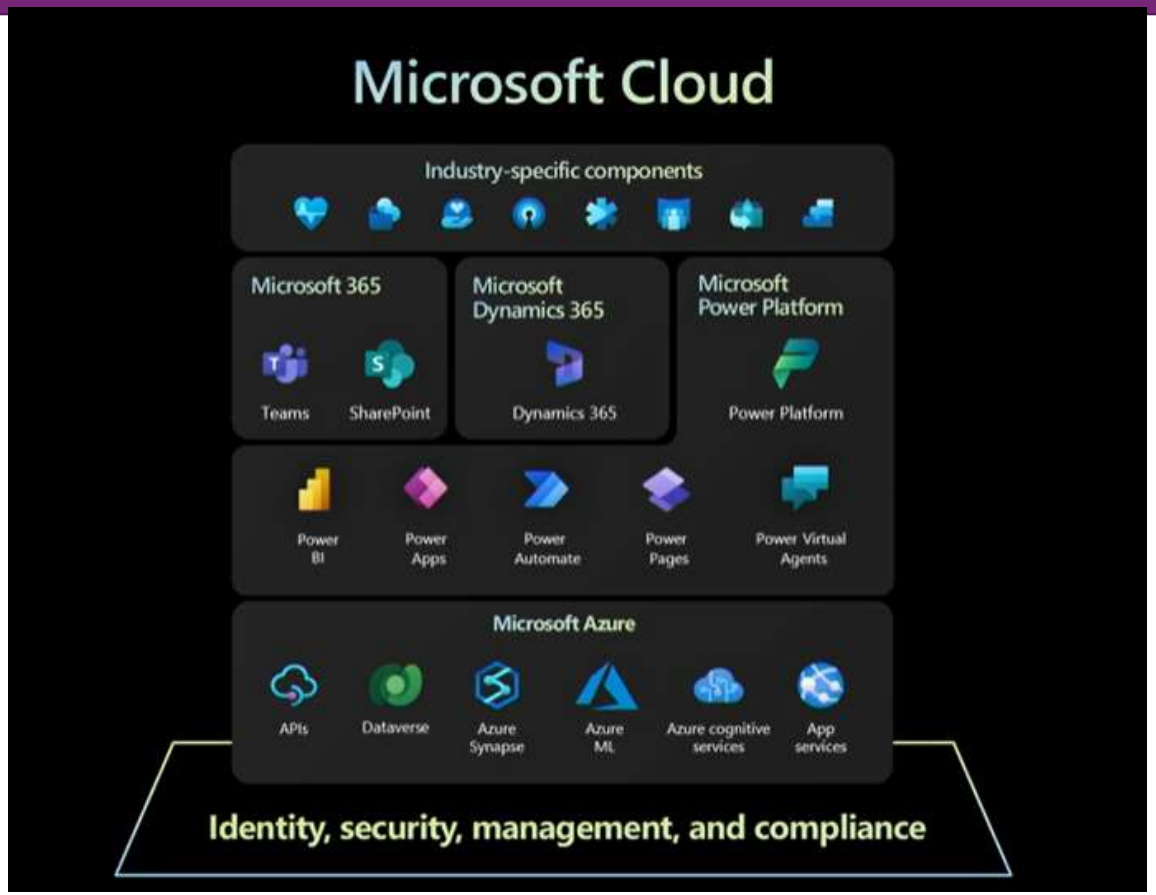
Adoption Planning book

Innovation Backlog

KPI Benchmark on SMART Goals

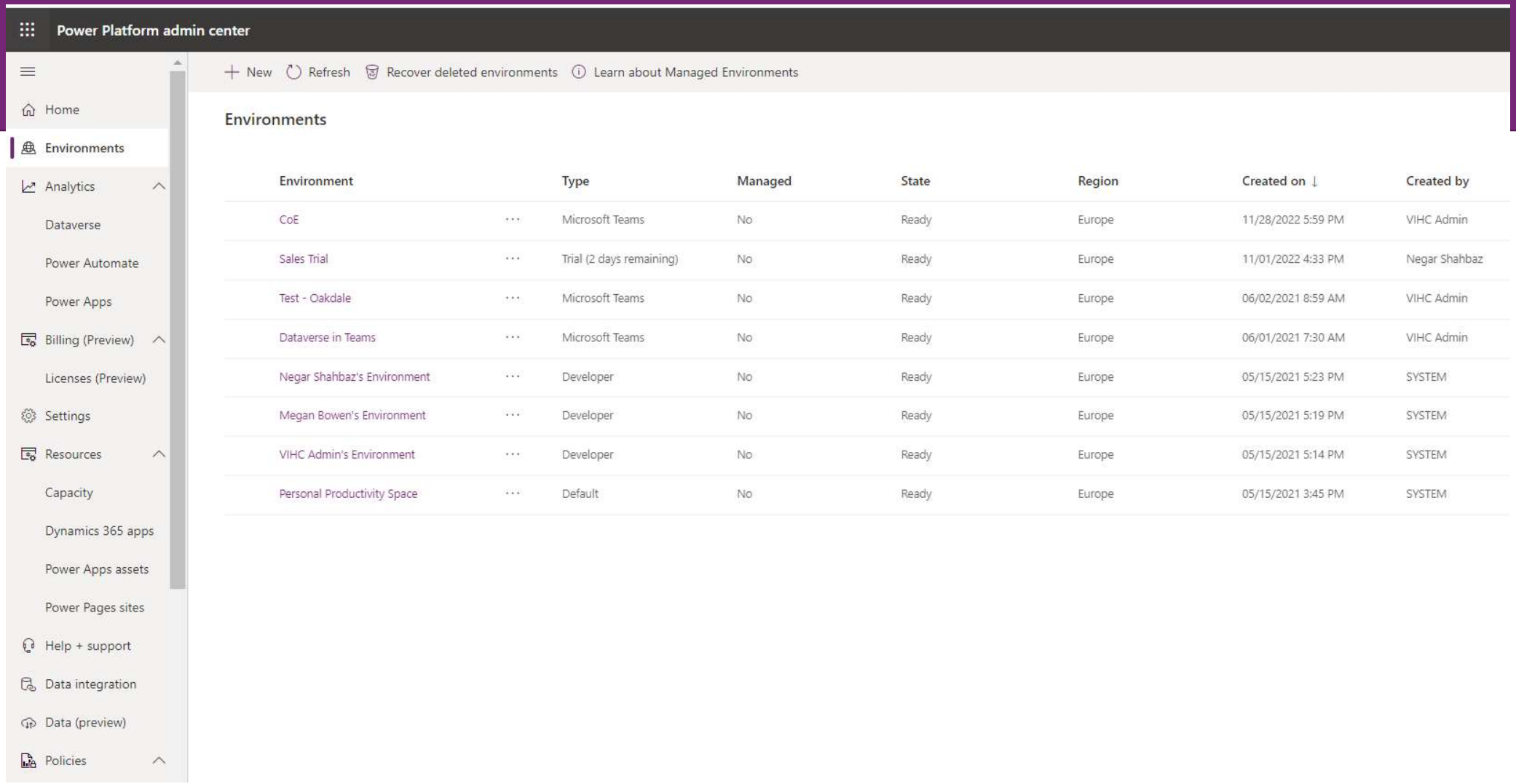
POWER PLATFORM COMMUNITY SWEDEN

Leverage Azure Cloud

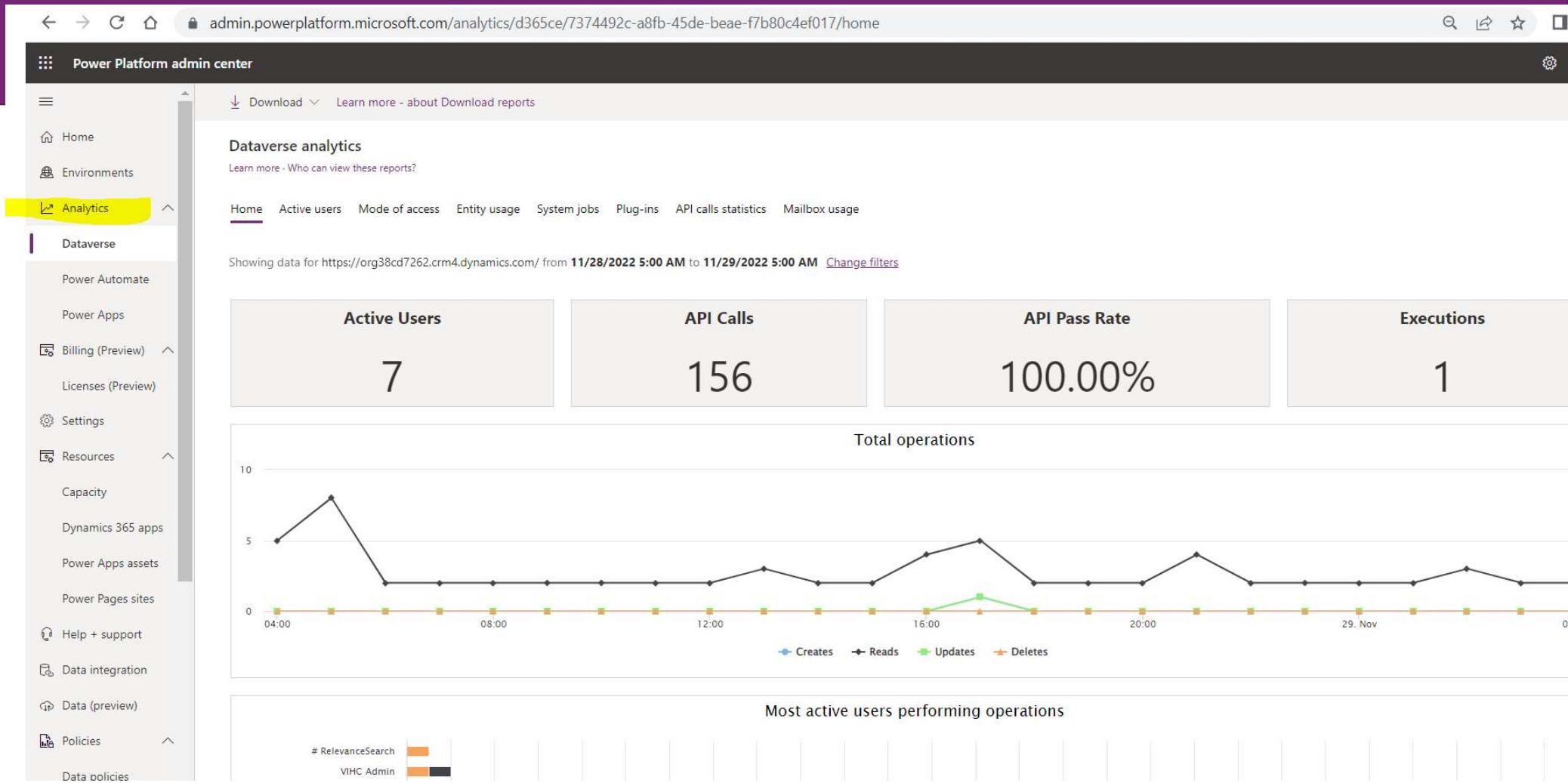


POWER PLATFORM COMMUNITY SWEDEN

Power Platform Admin Center

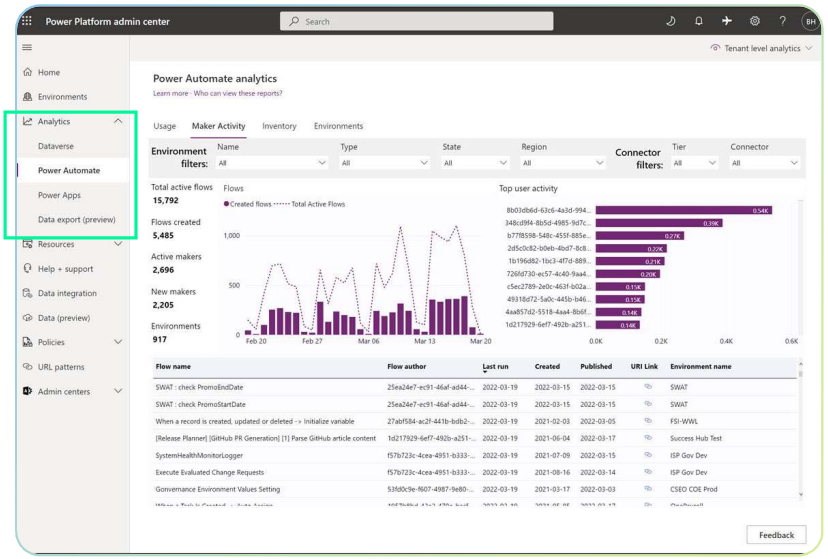


Power Platform Admin Center: Tenant-Level Analytics

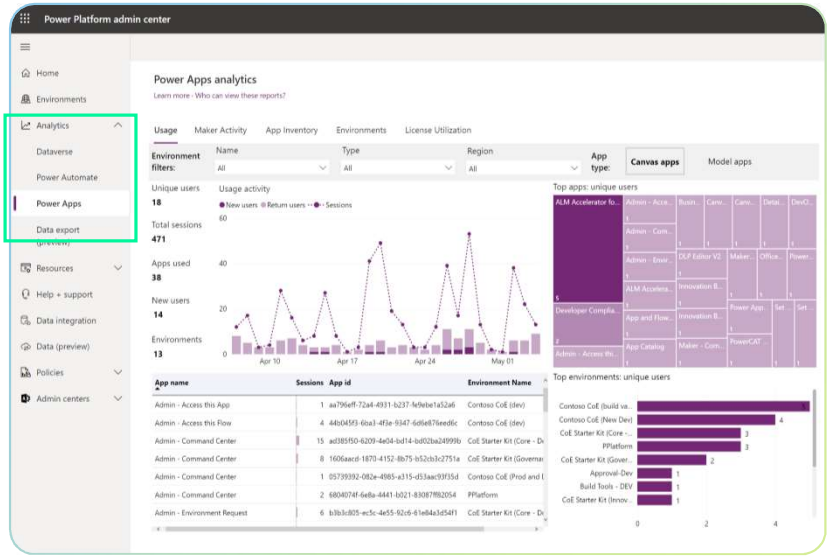


Tenant-Level Analytics

Power Automate Reports

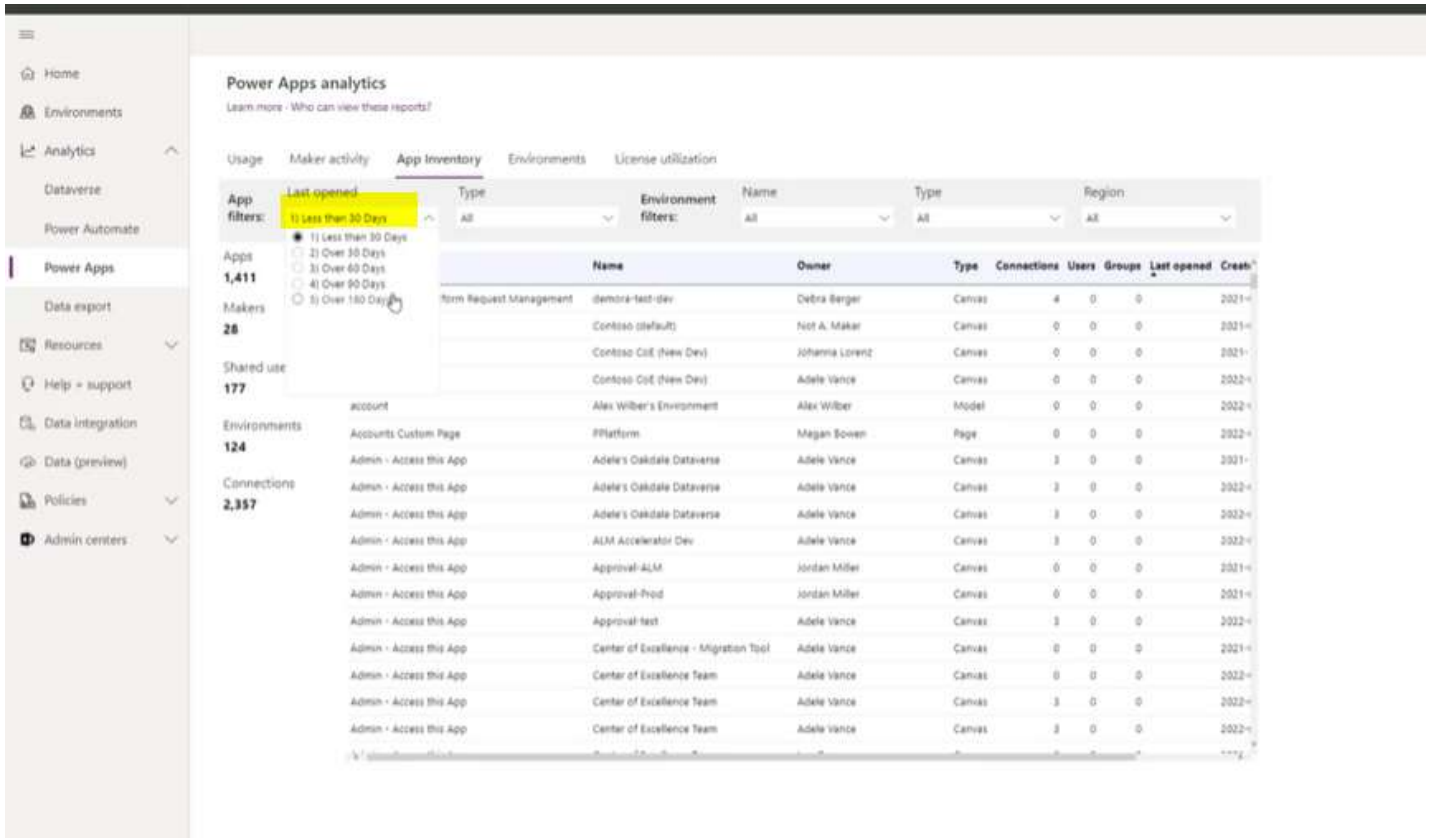


Power Apps Reports



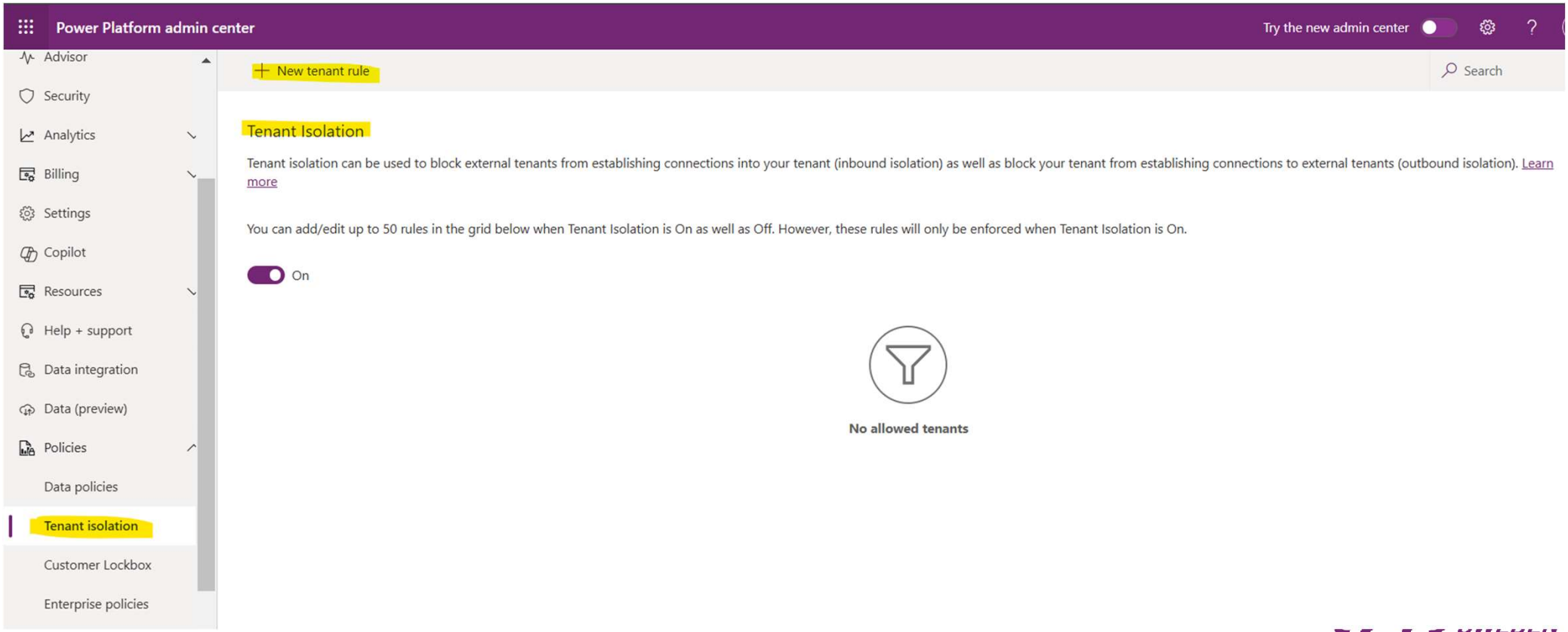
POWER PLATFORM COMMUNITY SWEDEN

Tenant-Level Analytics



POWER PLATFORM COMMUNITY SWEDEN

Tenant-Isolation



Governance, Architecture & Guardrails - Blueprint

Scalable Governance Workflows

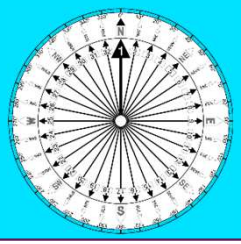
Reference Architecture

Deployment Blueprints

Establishment of Landing Zones for MS Power Platform

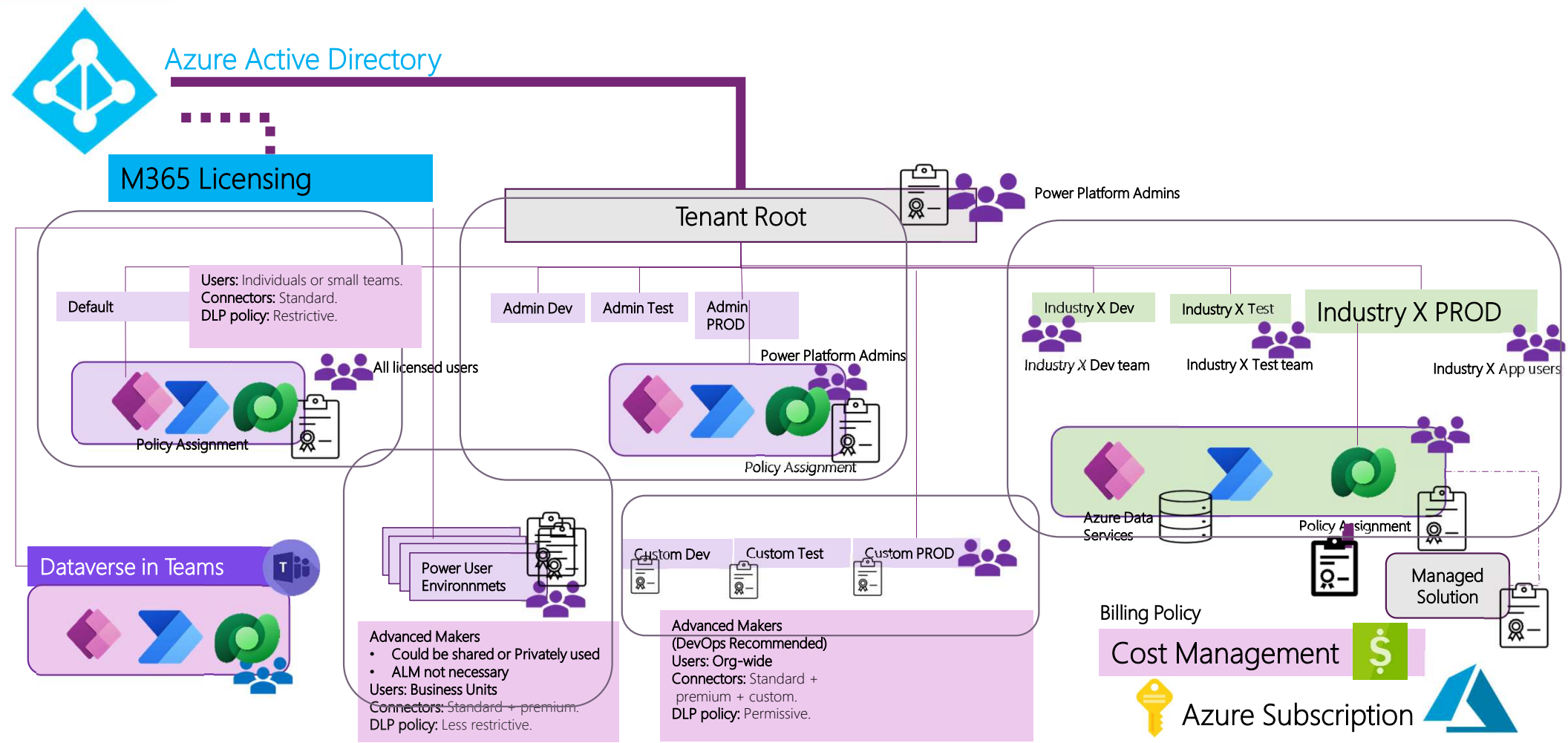
North Star Architecture

- Governance
- Scale
- Security
- Extensibility



POWER PLATFORM COMMUNITY SWEDEN

Environment Strategy – North Star Architecture



Environment Strategy Checklist

- ❑ Assign your admins the Microsoft Power Platform service admin or Dynamics 365 service admin role.
- ❑ Restrict the creation of net-new production environments to admins.
- ❑ Treat the default environment as a user and team productivity environment for your business groups.

- ❑ Establish a process for requesting access to–or creation of–non-default environments.

- ❑ Dev/test/production environments for specific business groups or applications.

- ❑ Individual-use environments for proof of concepts and training workshops.
- ❑ Establish tenant and environment level data loss prevention (DLP) policies.
- ❑ Clearly communicate your organization's environment strategy to makers.
- ❑ Tenant isolation: Secure your environment

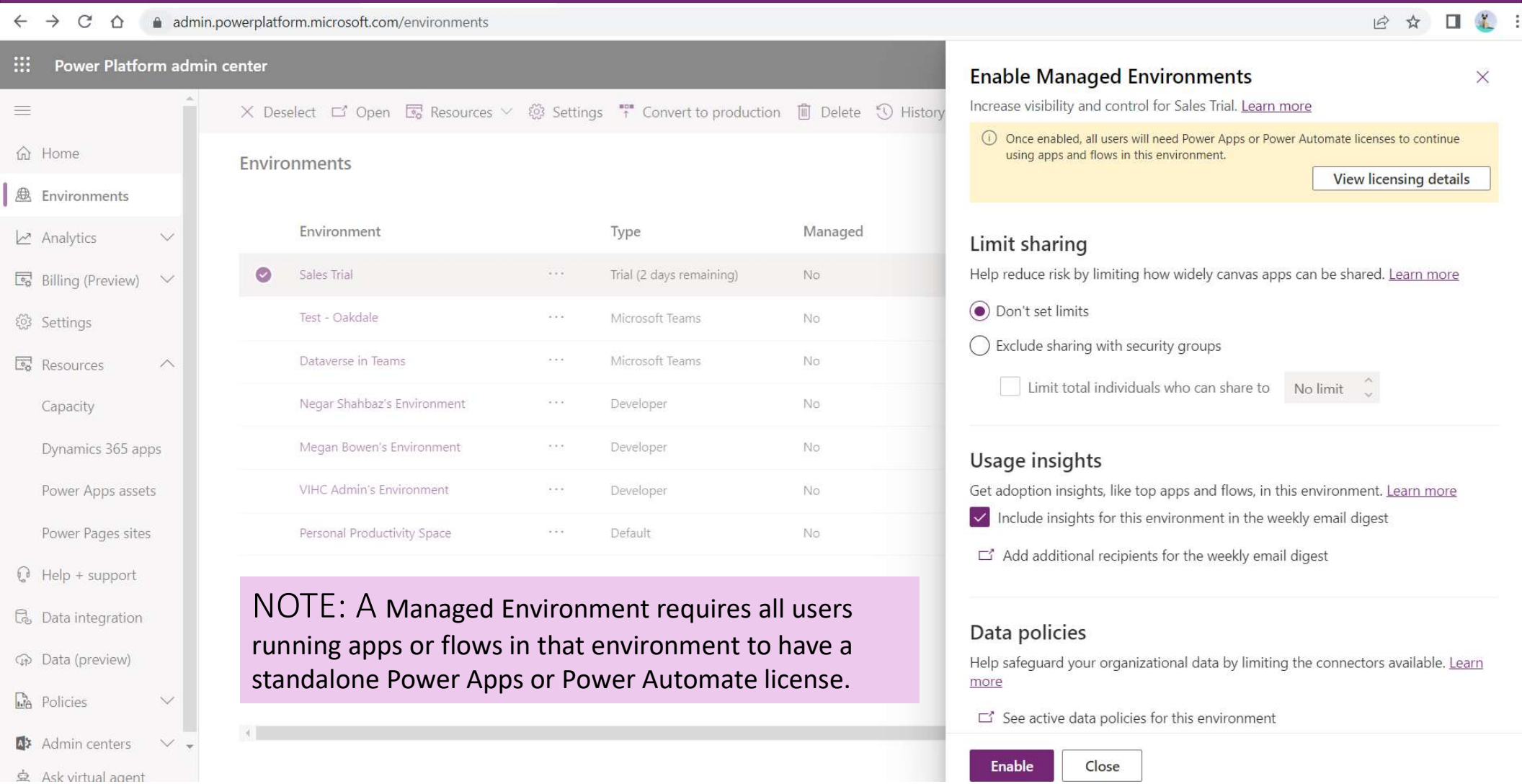
POWER PLATFORM
COMMUNITY
SWEDEN

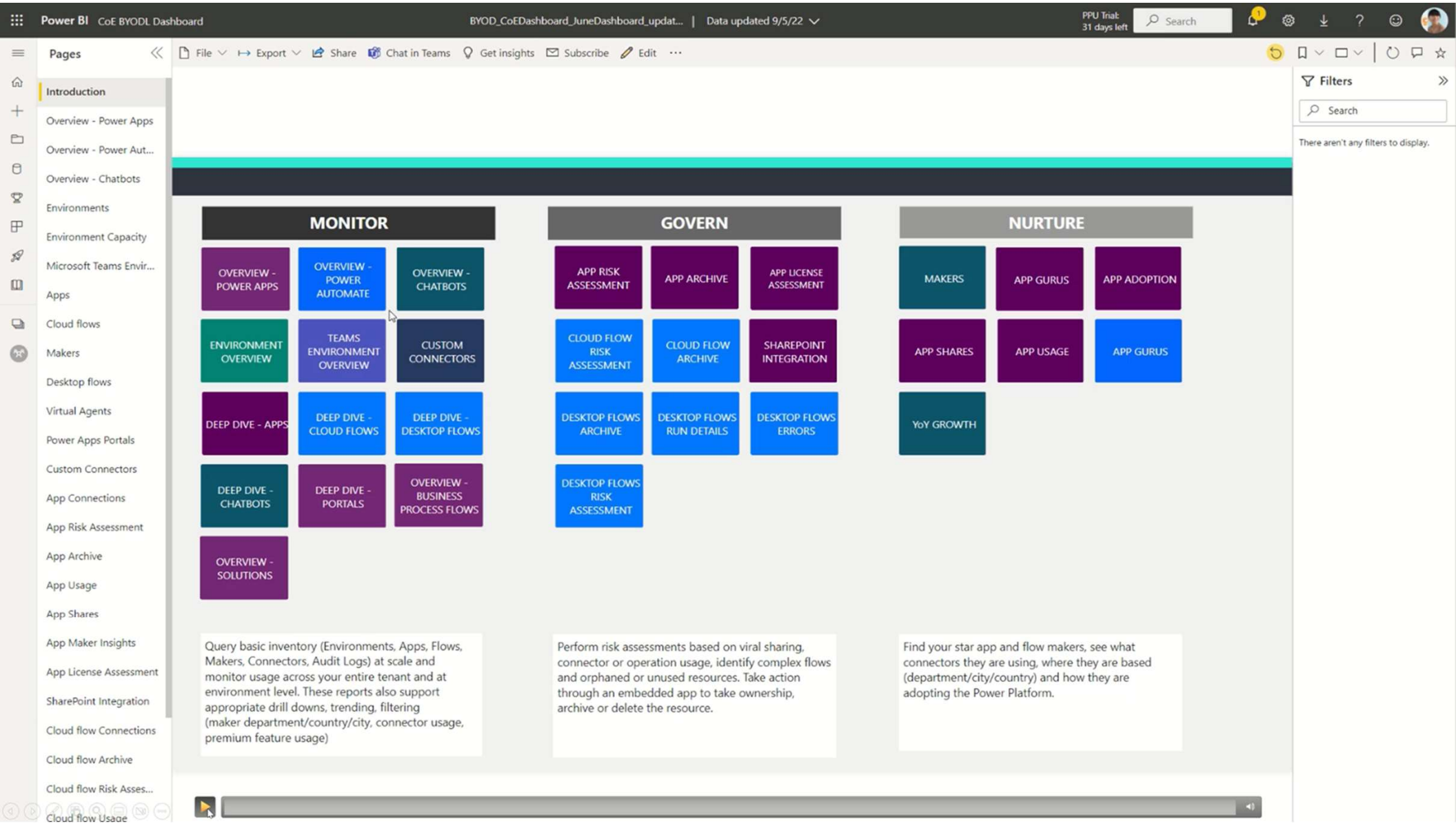
Environment Strategy Checklist

- ❑ Assign your admins the Microsoft Power Platform service admin or Dynamics 365 service admin role.
- ❑ Restrict the creation of net-new production environments to admins.
- ❑ Treat the default environment as a user and team productivity environment for your business groups.
- ❑ Establish a process for requesting access to–or creation of–non-default environments.
- ❑ Dev/test/production environments for specific business groups or applications.
- ❑ Individual-use environments for proof of concepts and training workshops.
- ❑ Establish tenant and environment level data loss prevention (DLP) policies.
- ❑ Clearly communicate your organization's environment strategy to makers.
- ❑ Tenant isolation: Secure your environment

- **Sandbox**: For Development & Test by App Makers/Developers. Comes with Reset, Delete & Copy operations
- **Community(Developer)**: Access to Power Apps premium functionality, Dataverse, and Power Automate for individual use
- **Default**: Automatically created per tenant, All tenant users can create/edit apps in this Dataverse environmnet with a database
- **Production**: Accessed by Admins & App users, Operational Apps & Flows for intended use (Managed Environment)

Managed Environments




Power BI
CoE BYODL Dashboard
BYOD_CoEDashboard_JuneDashboard_updat...
Data updated 9/5/22
PPU Trial:
31 days left
Search
Pages
File
Export
Share
Chat in Teams
Get insights
Subscribe
Edit
Introduction
Overview - Power Apps
Overview - Power Aut...
Overview - Chatbots
Environments
Environment Capacity
Microsoft Teams Envir...
Apps
Cloud flows
Makers
Desktop flows
Virtual Agents
Power Apps Portals
Custom Connectors
App Connections
App Risk Assessment
App Archive
App Usage
App Shares
App Maker Insights
App License Assessment
SharePoint Integration
Cloud flow Connections
Cloud flow Archive
Cloud flow Risk Asses...
Cloud flow Usage
Filters
Search
There aren't any filters to display.
MONITOR
OVERVIEW - POWER APPS
OVERVIEW - POWER AUTOMATE
OVERVIEW - CHATBOTS
ENVIRONMENT OVERVIEW
TEAMS ENVIRONMENT OVERVIEW
CUSTOM CONNECTORS
DEEP DIVE - APPS
DEEP DIVE - CLOUD FLOWS
DEEP DIVE - DESKTOP FLOWS
DEEP DIVE - CHATBOTS
DEEP DIVE - PORTALS
OVERVIEW - BUSINESS PROCESS FLOWS
OVERVIEW - SOLUTIONS
GOVERN
APP RISK ASSESSMENT
APP ARCHIVE
APP LICENSE ASSESSMENT
CLOUD FLOW RISK ASSESSMENT
CLOUD FLOW ARCHIVE
SHAREPOINT INTEGRATION
DESKTOP FLOWS ARCHIVE
DESKTOP FLOWS RUN DETAILS
DESKTOP FLOWS ERRORS
DESKTOP FLOWS RISK ASSESSMENT
NURTURE
MAKERS
APP GURUS
APP ADOPTION
APP SHARES
APP USAGE
APP GURUS
YoY GROWTH
Query basic inventory (Environments, Apps, Flows, Makers, Connectors, Audit Logs) at scale and monitor usage across your entire tenant and at environment level. These reports also support appropriate drill downs, trending, filtering (maker department/country/city, connector usage, premium feature usage)
Perform risk assessments based on viral sharing, connector or operation usage, identify complex flows and orphaned or unused resources. Take action through an embedded app to take ownership, archive or delete the resource.
Find your star app and flow makers, see what connectors they are using, where they are based (department/city/country) and how they are adopting the Power Platform.

Microsoft CoE Starter Kit

Admin

- CORE Components

Admin, Makers & Users

- Governance Components

- Nurture Components

Standalone Add-ons

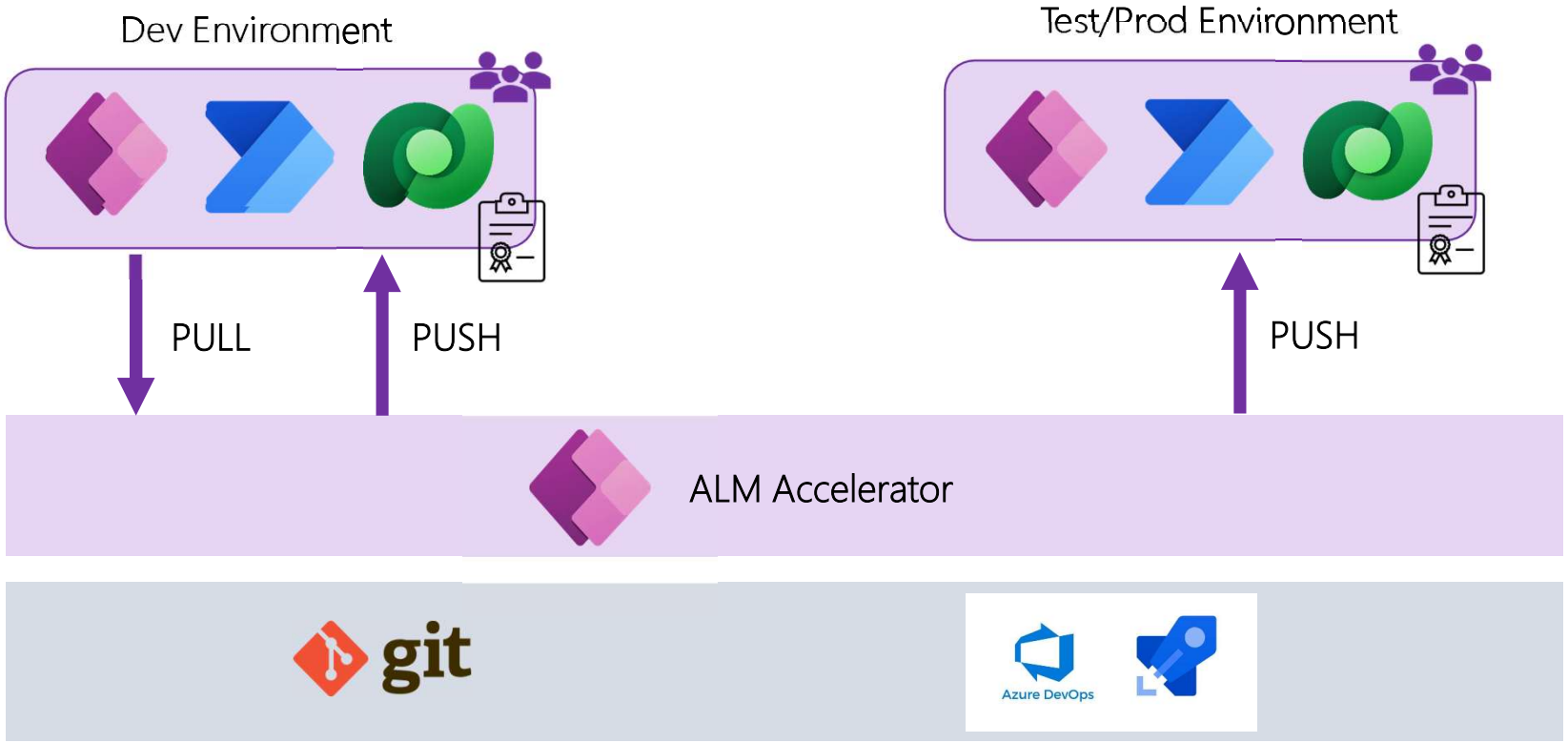
ALM | Theming | Innovation Backlog

ALM Accelerator for Power Platform (AA4PP)

ALM Accelerator for Makers (AA4M)

ER PLATFORM
MMUNITY
SWEDEN

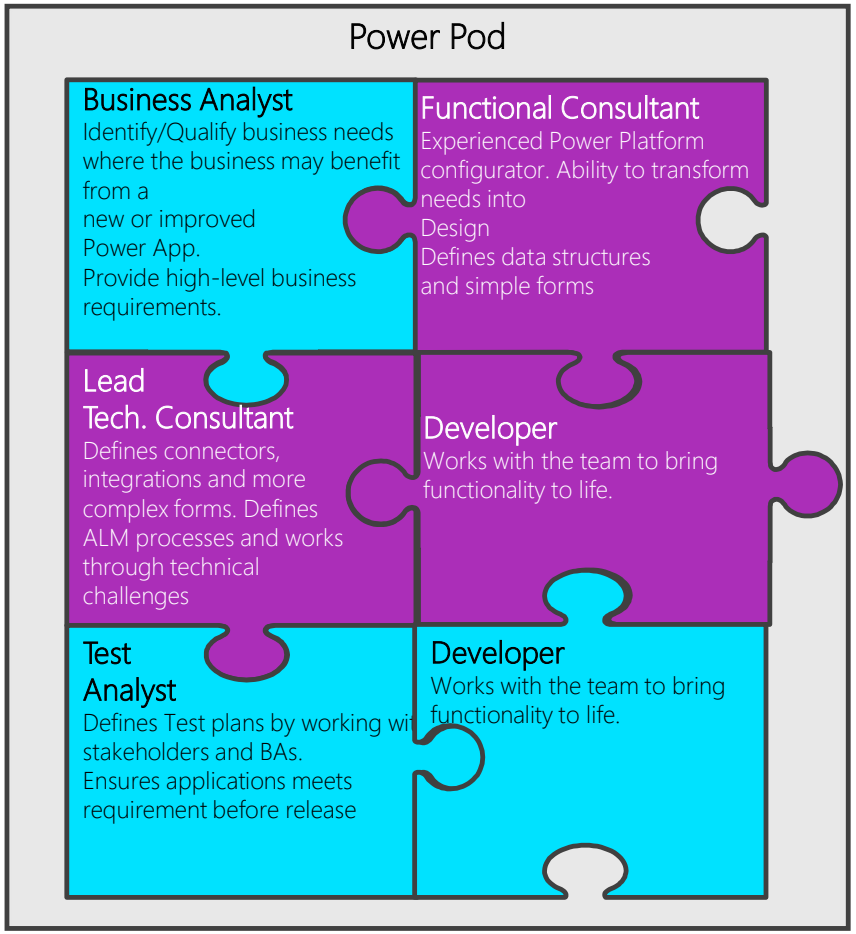
ALM Accelerator

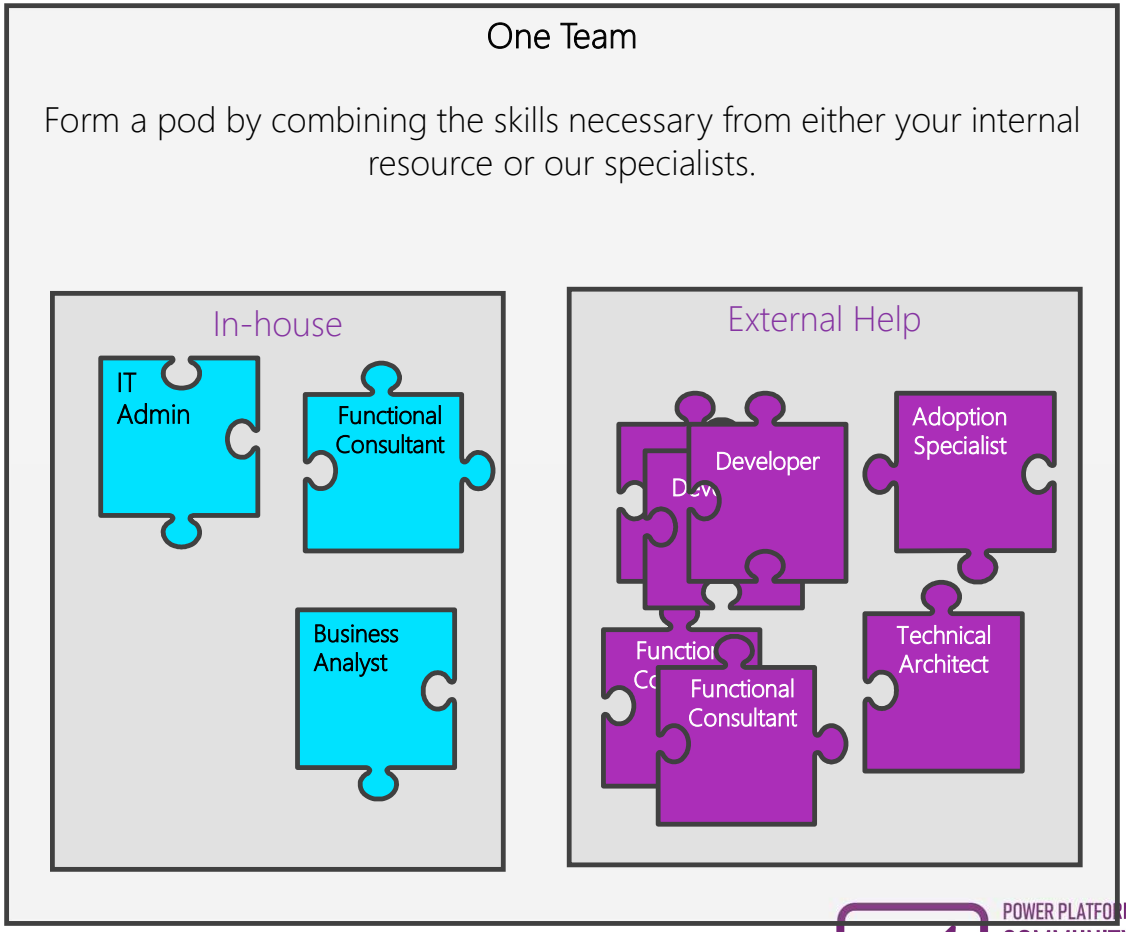


POWER PLATFORM COMMUNITY SWEDEN

Fusion Teams: Power PODs

- **Depending on your requirement, your team can have different variety of skills.**

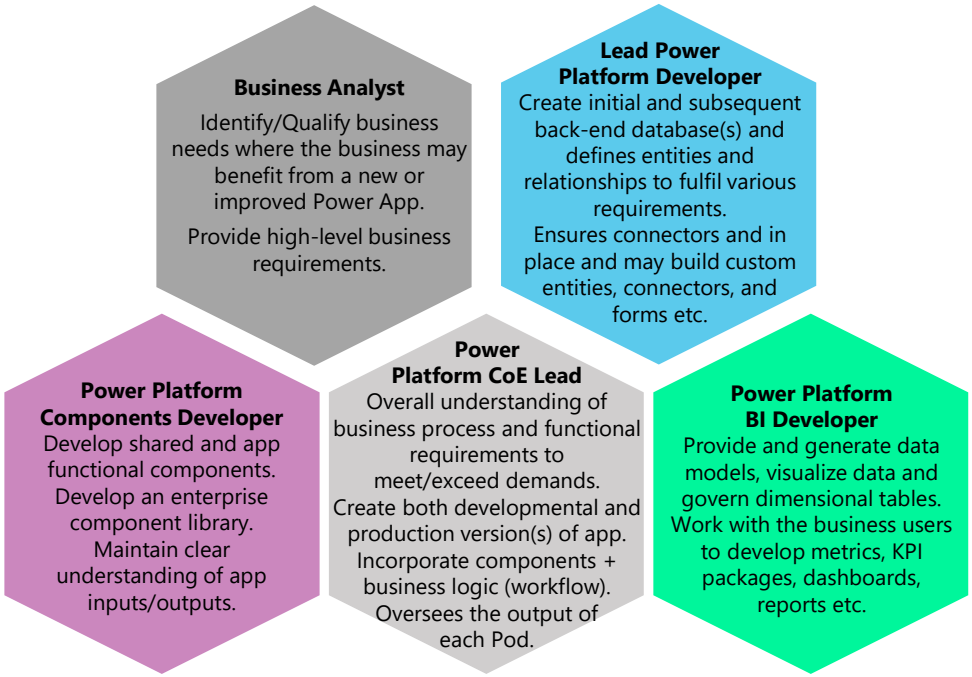




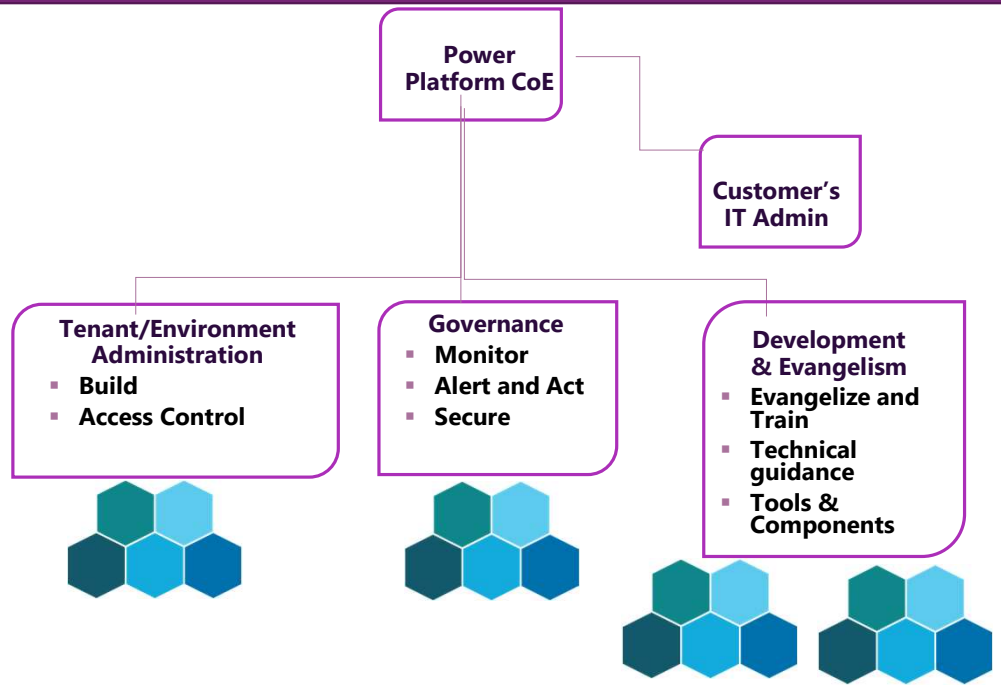
POWER PLATFORM COMMUNITY SWEDEN

CoE Admin Team:

- Governance Framework
- Architectural Integrity (Build)
- Success Framework
- Training & Knowledge
- Community & Nurture



*illustrative Pod



POWER PLATFORM COMMUNITY SWEDEN

Operation Plan & Nurture – Adoption Planning Book

A Backlog of actions that revolve around Security, Community, Governance & Monitoring & Innovation

- ❑ Automate the creation of environments for developers by building a request and approval process for them to follow.
- ❑ Implement Application Lifecycle Management by using Azure DevOps Build Tools or GitHub Actions.
- ❑ Automate the clean-up of unused environments, apps, and flows.
- ❑ Identify critical and production applications based on usage, and promote them to appropriate staged environments (development/test/production) to ensure changes made in development do not break end-users in production.
- ❑ Establish an automated process to get more information from makers about their apps, such as business justification, impact of an outage, and risk assessment to allow you to get a better picture of what your makers are building.
- ❑ Continue to measure the business value your makers and apps add, to showcase the impact Power Platform is adding to your organization.

POWER PLATFORM COMMUNITY SWEDEN

Typical backlog of activities for CoE team

Type of topics	Purpose	Examples
Community Engagement	Keeping employees updated and engaged in the program	• Announcements: What's new, new champions • Monthly poll/questions
Continuous Training Programs	Providing training opportunities for employees to increase their knowledge on the platform	• Ask an expert • Show and tell • Demo day • Tips and tricks • Lunch and learn • Creating video content • Brainstorming/innovation sessions
Success Stories	Continuously sharing successes with the business to showcase the wins being accomplished. This increases visibility and awareness to the program.	• Intranet article • Newsletter • Video interview with a maker
Technical Sustainment	Keeping updated with the latest changes and ensuring the environment is current	• Cleanup environments of unused apps • Deploy Center of Excellence updates • Review COE direction and new apps and templates • Update data gateways • Review environment strategy, development standards, DLP

POWER PLATFORM COMMUNITY SWEDEN

Typical Activities around Nurture & Reporting

Frequency	Activities
Daily	• Keep updated with latest Microsoft Power Platform news • Respond to questions from Citizen Developers
Weekly	• Welcome new members • Host Show & Tell sessions • Host Q&A Sessions or Lunch & Learns • Post to your organization's Power Platform community to keep users engaged: e.g., tips and tricks, use case examples, how to, praise etc.
Monthly	• Create and update video content/ how to guides and training content. • Create success stories to post and showcase • Post about Power Platform updates in your Community: e.g., MS Teams/ Yammer/ Intranet • Host monthly engagement event: e.g., innovation session, hackathon with specific departments etc. • Extend knowledge with User Group meetup: e.g., invite an external speaker • Reward program: praise and reward citizen developers
Yearly	• Monthly meetings with Power Platform Admin Team to review adoption progress and new features • Quarterly meetings with Leadership to show adoption progress

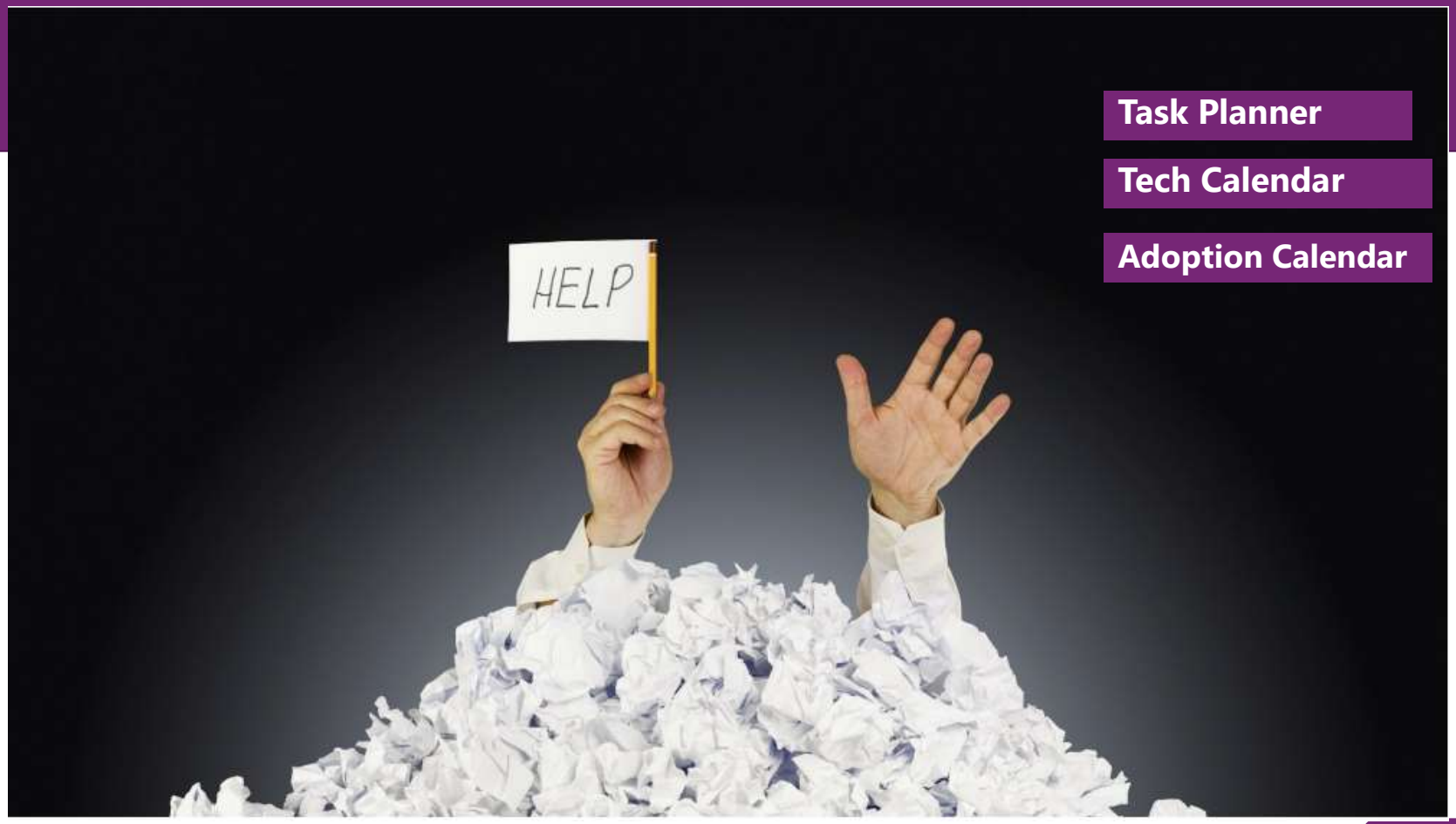
POWER PLATFORM COMMUNITY SWEDEN

Team Touchpoints

Frequency	Agenda	Attendees
Weekly	• Review current progress with the adoption • What's new/ upcoming • Issues/ roadblocks	Working Team
Bi Weekly	• Review reporting and metrics • What's new/ upcoming • Issues/ roadblocks	Team Leads
Monthly	• Review reporting and metrics • Review any new features updates/announcements from Microsoft • Outstanding issues/ concerns	Manager and Leads
Every Quarter	• Status update to Leadership on adoption progress • Success stories • Plan next step in the roadmap	Managers and Leadership

POWER PLATFORM COMMUNITY SWEDEN

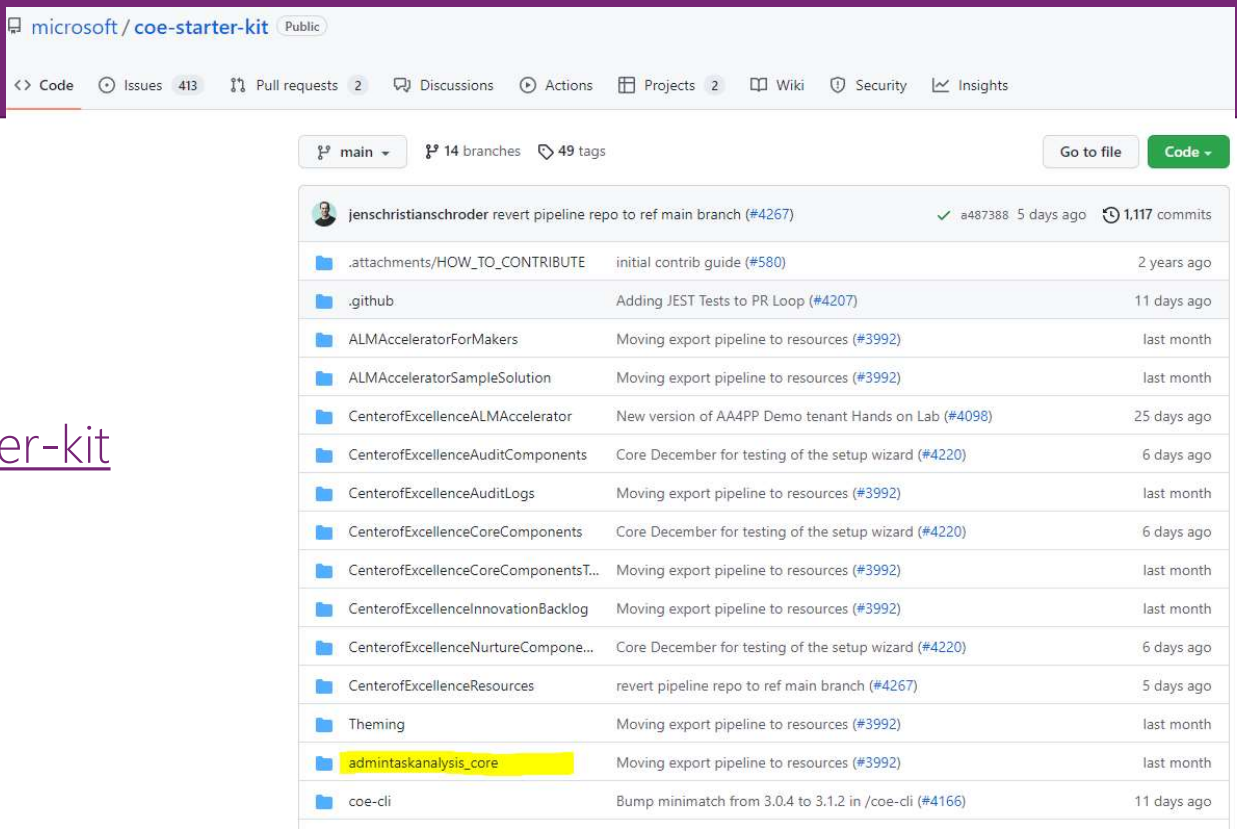
One Team vs Parallel Streams of Work



POWER PLATFORM COMMUNITY SWEDEN

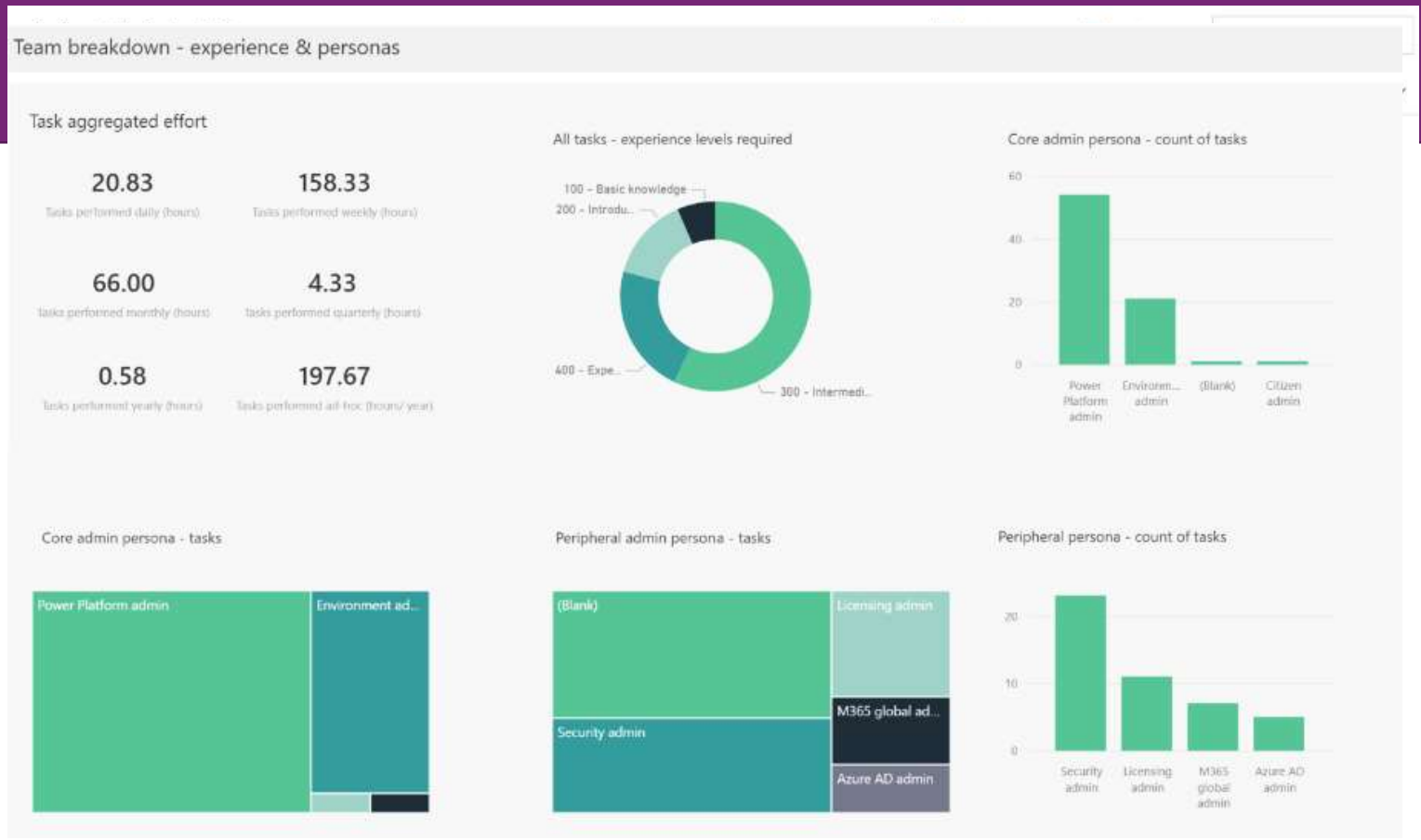
Administration Task Planner

[GitHub - microsoft/coe-starter-kit]



POWER PLATFORM COMMUNITY SWEDEN

Administration Task Planner



POWER PLATFORM COMMUNITY SWEDEN

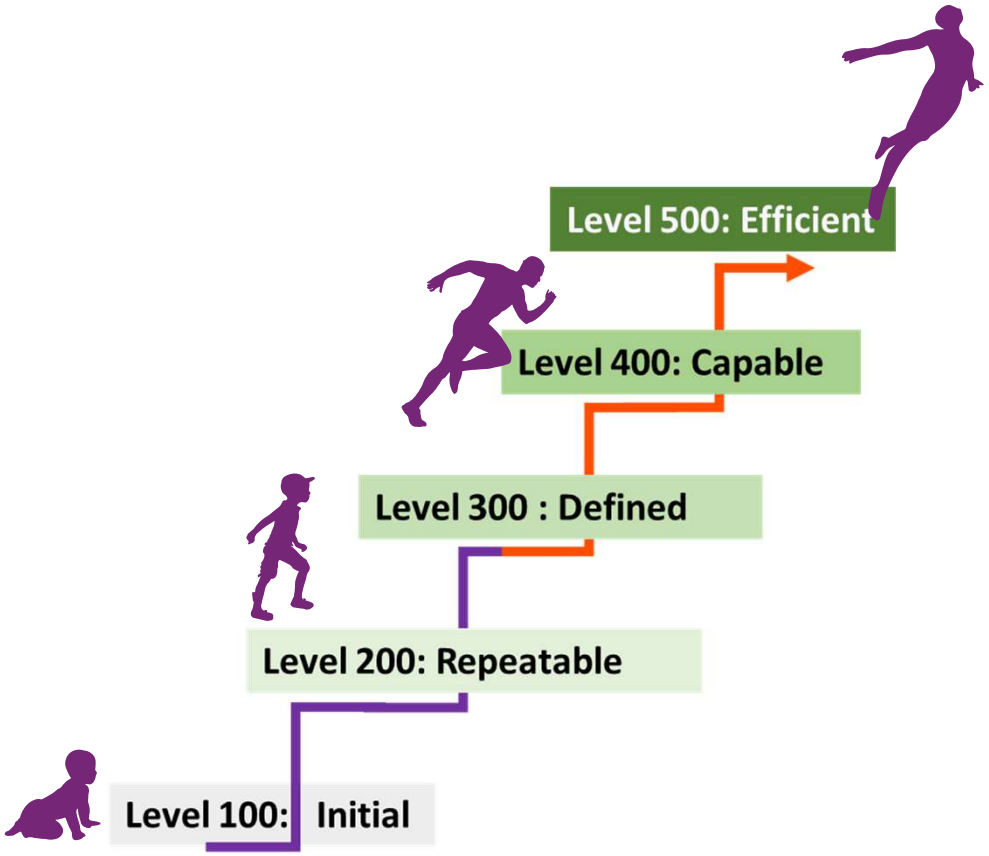
Technical Calendar

[Month] Sample						
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Clean up environments (quarterly)	Clean up unused applications (quarterly)			Review COE Reports		
			Deploy Center of Excellence Updates	Review COE Reports		
			Update Data Gateways	Review COE Reports		
Review environment strategy, development standards, DLP	Review COE direction and new apps and templates		Post on Power Platform updates	Review COE Reports		

POWER PLATFORM COMMUNITY SWEDEN

Adoption Calendar

- CRAWL Calendar
- WALK Calendar
- RUN Calendar



POWER PLATFORM COMMUNITY SWEDEN

Crawl Calendar

[Month] Sample				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Announcements/ New Members			Ask an Expert	Function Friday/ Resources
	Show and Tell / Video Post/ Demo Day		Ask an Expert	Function Friday/ Resources
		Tips and Tricks / Art of the Possible/ Praise	Ask an Expert	Function Friday/ Resources
	Show and Tell / Video Post/ Demo Day		Ask an Expert	Function Friday/ Resources

Walk Calendar

[Month] Sample				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Announcements / New Members	Show-and-tell/Demo Session Power Apps Drop-in	Monthly Poll / Question		Function Friday/ Resources
	PowerApps Drop-in	Show and Tell / Video Post/ Demo Day	Ask an Expert	Function Friday/ Resources
	PowerApps Drop-in	Tips and Tricks / Art of the Possible/ Praise		Function Friday/ Resources
	PowerApps Drop-in	Show and Tell / Video Post/ Demo Day	Ask an Expert	Function Friday/ Resources

POWER PLATFORM COMMUNITY SWEDEN

Run Calendar

[Month] Sample				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Announcements/ New Members	Announcements	Monthly Poll / Question	Meet a Citizen Developer	Function Friday/ Resources
Power Apps	Power BI	Show and Tell / Video Post/ Demo Day	Ask an Expert	Function Friday/ Resources
Power Apps	Automate	Tips and Tricks / Art of the Possible/ Praise	Meet a Citizen Developer	Function Friday/ Resources
Power Apps	Power BI	Show and Tell / Video Post/ Demo Day	Ask an Expert	Function Friday/ Resources

POWER PLATFORM COMMUNITY SWEDEN

KPI Benchmarks on SMART Goals Success Hub

POWER PLATFORM COMMUNITY SWEDEN

Hunt Down Business Objectives for Business Value

Office workers spend on average **69 Days** a year on administrative tasks.

Digitize & Automate your Business

Enabling the Power Platform, your business can quickly replace repetitive tasks, digitising and scaling your processes and reporting

A mobile phone is used by **60%** of employees globally for work related activities.

Embrace the Benefits of Mobility

Power Apps are natively mobile and can actively use device features such as cameras, GPS and Bluetooth to deliver online and offline apps where your users need them most.

Adoption of low code techniques is accelerating digital innovation & transformation

Accelerate Digital Transformation

Citizen development partnered with independent development pods can utilize Power Platform to quickly roll out transformative technologies quickly and at low cost.

POWER PLATFORM COMMUNITY SWEDEN

Measure Success Criteria

- Identify key performance indicators (KPIs) that should improve based on adopting various business scenarios.
- Establish KPI benchmarks using SMART goals

S — **Specific:**
Clear and unambiguous. Answering questions "What, why, who, and where?"

M — **Measurable:**
Concrete, clearly demonstrating progress.

A — **Achievable:**
Reasonable, not extreme.

R — **Realistic:**
In line with the realities of the stakeholders.

T — **Time related:**
Linked to a specific target date. Answering the question "when?"

POWER PLATFORM COMMUNITY SWEDEN

Typical Success Criteria

Success measure	Measurement method	Example goal
Reduced operating costs • Replace third-party tools with Power Platform • Use Power Platform for development of custom solutions • Avoid on-premise run costs by retiring legacy and on-prem solutions and replacing them with Power Platform solutions	Quantitative • # of third-party applications retired • # of legacy solutions retired • # of Power Platform solutions used in production	• Replace 20% of third-party apps by end of year • Replace 10% of legacy and on-prem apps • Reduce custom software development by 10% • Use x number of Power Platform solutions in production
Increased productivity • Faster time to market through using low code and reducing development time of solutions • Increased number of makers able to develop tools that can replace paper and manual processes • Ability to complete tasks on a mobile device instead of having to go to a desk.	Quantitative • Process efficiency gains • Time savings by using Power Platform solution instead of paper/manual processes • Qualitative • End user surveys	• x number of makers • x amount of time saved by using Power Platform solution instead of manual process • 10% fewer repetitive tasks • 20% fewer data entry errors / less data loss on manual processes
Improved collaboration • Reduce Shadow IT by having full visibility of Power Platform solutions that are being built • Fusion team collaboration between low-code and pro-code makers	Qualitative • Maker surveys • End-user surveys	• x number of makers • Satisfaction score on end-user surveys
Improved employee engagement • Employees are motivated to help the organization achieve its digital transformation goals • Employees have increased learning opportunities and career paths available to them	Qualitative • Employee surveys	• Employee engagement improves by 15% within 6 months • x number of employees who complete training / advance their career with Power Platform

ER PLATFORM
MMUNITY
SWEDEN

Reporting

Who will you report progress to?

- *Executive Sponsor*
- *Steering Committee*

How often?

- *Monthly*

In what format?

- *Share success scorecard during meeting and post to Teams channel after monthly meeting for access by all key stakeholders*

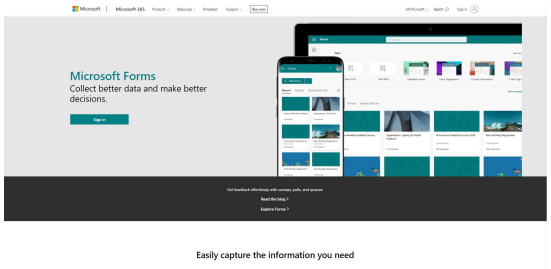
Using which vehicles?

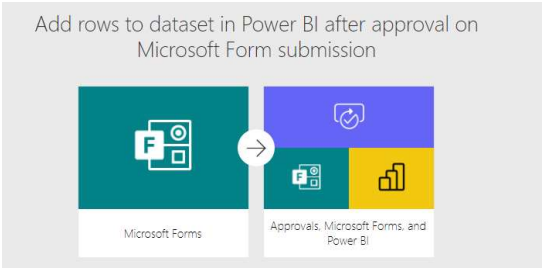
- *PowerPoint*
- *Power BI*

POWER PLATFORM COMMUNITY SWEDEN

Start Tracking

Distribute surveys to gather data about your makers' knowledge of and satisfaction with the new Power Platform services. The results will help you determine how successful the rollout has been and get you thinking about how to incorporate this feedback into actionable next steps.





POWER PLATFORM COMMUNITY SWEDEN

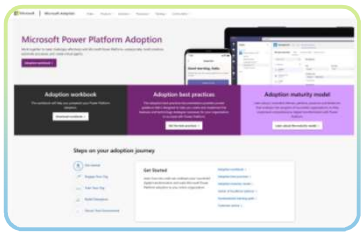
Sample Survey Questions for the Initial phase:

1. Have you heard of Microsoft Power Platform?
   - ❑ Yes, and I am a maker
   - ❑ Yes, but I am not a maker
   - ❑ No
2. Have you attended one of our internal training events, hackathons, or show & tell sessions?
   - ❑ Yes, and I am applying the new skills now
   - ❑ Yes, but I am not yet able to apply the new skills
   - ❑ No, not relevant to my role
   - ❑ Did not know about them
3. How satisfied are you with the internal Power Platform adoption program?
4. What else would you like to see as part of our Power Platform adoption program?

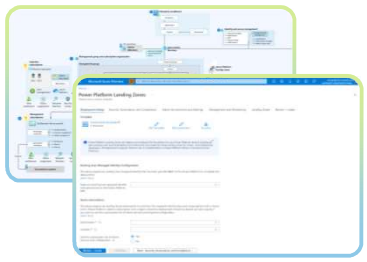
POWER PLATFORM COMMUNITY SWEDEN

Useful Links & References

Center of Excellence Starter Kit
aka.ms/CoEStarterKit



Power Platform Adoption Guidance
adoption.microsoft.com/powerplatform



Reference Architectures and Landing Zones
aka.ms/NorthStarPowerPlatform

POWER PLATFORM COMMUNITY SWEDEN

Tack!

linkedin.com/in/negar-shahbaz/
@NegarShahbaz
@negarfield2.bsky.social

POWER PLATFORM
COMMUNITY
SWEDEN